Thank you for filling out this questionnaire. Your answers will be used for internal market research studies and reports only. This information will not be sold or otherwise distributed to any third party.

Southeastern Metals Mfg. Co., Inc.
Gutter Helmet® Warranty Registration
11801 Industry Drive
Jacksonville, Florida 32218

Please fold here.

Please seal with tape. Do not staple.

GUTTER HELMET® Products with Patented PermaLife™ Coating
Manufacturer’s Transferrable Lifetime Limited Warranties

Lifetime Material Warranty
Southeastern Metals Mfg. Co., Inc. warrants to the original consumer purchaser that the Gutter Helmet® products covered by these Warranties be free of defects due to faulty material or workmanship for the lifetime of the original consumer purchaser of the Gutter Helmet® product, under normal use and maintenance, and subject to the exceptions, limitations, disclaimers and other terms and conditions contained in these Warranties. Gutter Helmet® products with PermaLife™ coating will not crack, chip or peel and will resist fading, chalking and the effects of corrosive air pollution. This Material Warranty is transferrable by the original consumer purchaser, subject to the inspection, certification, exceptions, and terms and conditions contained in these warranties.

Lifetime Performance Warranty
Southeastern Metals Mfg. Co., Inc. warrants to the original consumer purchaser of the Gutter Helmet® products covered by this Performance Warranty, that Gutter Helmet® products will keep gutters free from freezing, subject to the exceptions, limitations, disclaimers and other terms and conditions contained in these Warranties. Free freezing is hereby defined as the movement, or the act of freezing, riming or circulating of rainwater (i.e. your gutters will not clog). Gutter Helmet® products are engineered to transfer all but insignificant runoff droplets into the gutter system when properly installed and maintained. It is the responsibility of the installation to assure that the Gutter Helmet® system performs as designed and has been properly attached to your home without damaging the integrity of the structure. Gutter Helmet® products may be installed over or under shingles as per factory specifications. Secondary runoff may be experienced at the termination of long or steep valleys.

Conditions
Gutters and downspouts must be thoroughly cleaned, gutters properly aligned and pitched, and all screens removed at the time of installation of the Gutter Helmet® system. This material warranty may only be transferred by the original consumer purchaser, upon the inspection and re-certification of the installed gutter protection system by a Company-designated representative and upon receipt of the attached completed transfer card and payment of a $150.00 transfer fee to Southeastern Metals Mfg. Co., Inc., postmarked within 45 days of receipt by homeowner.

Warranty Service
Safeguard these Warranty information for future reference. Proof-of-purchase documents must be presented before Warranty Claim can be processed. Acceptable proof of purchase includes only: a dated copy of this warranty, or a signed and dated copy of the original dealer sales agreement.

ALL claims under this Warranty for material failure or defect must be submitted in writing and by registered mail, to Southeastern Metals Mfg. Co., Inc., Gutter Helmet® Warranty Department, Industry Drive, Jacksonville, Florida 32218. Claims must be submitted promptly after discovery of the claimed defect and within the Warranty period. Receipts for the repair or replacement of the product, and proof of the date of receipt, may be required so that repairs may be performed by persons designated by Southeastern Metals Mfg. Co. Inc. for that purpose and is subject to all other provisions of this Warranty. If, after inspection, Southeastern Metals Mfg. Co. Inc. determines that the claim is valid in accordance with the terms of the Warranty, Southeastern Metals Mfg. Co. Inc. agrees, only at its option, to repair, replace or refund the purchase price of the failing part of the Gutter Helmet® product. If Southeastern Metals Mfg. Co. Inc., at its option, determines to replace any or all Gutter Helmet® product, and if Gutter Helmet® product as originally installed is no longer available, Southeastern Metals Mfg. Co. Inc. shall have the right to substitute Gutter Helmet® product of equal value and by it to be of equal quality. Minor color variations may exist between replacement product and the originally installed product, and is not indicative of a defective product. If, at Southeastern Metals Mfg. Co. Inc.’s option, a purchase price refund is conveyed to the original consumer purchaser, all warranties are terminated, and repair, replacement or removal of the Gutter Helmet® product shall become the sole responsibility of the original consumer purchaser. Warranty service, and/or payment in lieu of service, may be affected by the occurrence of outstanding installation debt by the original consumer purchaser to the installing dealer. Non-warranty calls for repair or adjustment may result in a service charge.

Exclusion to Warranties
These Warranties are granted to the original consumer purchaser only, cover only the manufacturing defects as specified herein, and terminate immediately upon the transfer of home ownership, unless the terms for transfer are met (see Conditions above). Southeastern Metals Mfg. Co. Inc. does not warrant, and will not be responsible for any costs, defects or damages with respect to the installation, removal, repair, or re-installation of any Gutter Helmet® products or components. This Warranty does not cover any other defects or damage existing on or occurring after the date of purchase, but not limited to, damages caused by circumstances beyond the control of Southeastern Metals Mfg. Co., Inc., such as settlement of the building, failure of the structure (including foundations and walls), use of incompatible accessories, faulty or improper installation, reinstallation, normal weathering, vandalism, earthquakes, floods, fires, tornadoes, storms, ice dams, icicles or icicles and/or storms, atmospheric conditions or weather of catastrophic nature as defined by the US Weather Bureau, acts of God, intentional acts, unauthorized use or failure to provide reasonable maintenance, adjustment or tampering with an installed Gutter Helmet® system by any unauthorized person (painters, roofers, etc.), or misalignment caused by foliage, tree limbs, and other objects over which Southeastern Metals Mfg. Co. Inc. has no control, may contribute to the severity of these conditions. Painting the specially coated Gutter Helmet® product will void this warranty. The formation of icicles is not a warranted defect.

Remedy and Rights
These Warranties are the only expressed Warranties provided by Southeastern Metals Mfg. Co. Inc.. No employee, representative, agent, nor any otherperson, has authority to assume or incur on behalf of Southeastern Metals Mfg. Co. Inc. any obligation, liability or responsibility in place of or in addition to these Warranties. IN NO EVENT SHALL THE DURATION OF ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE BE LONGER THAN THE DURATION OF THIS EXPRESS WARRANTY. IN NO EVENT SHALL SOUTHEASTERN METALS MFG. CO. INC. BE HELD LIABLE OR RESPONSIBLE FOR ANY KIND OF DAMAGES, DIRECT, INDIRECT, INCIDENTAL, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES OF ANY KIND, FOR THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTY OF GUTTER HELMET® PRODUCTS. SOME STATES DO NOT ALLOW EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, AND THEREFORE SOME OR ALL OF THE ABOVE MENTIONED LIMITATIONS MAY NOT APPLY. THESE WARRANTIES PROVIDE SPECIFIC LEGAL RIGHTS, AND YOU MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

Registration of Warranties
This Limited Warranty must be validated by having the attached Warranty Card completed, signed by the original consumer purchaser, and returned to and received by Southeastern Metals Mfg. Co. Inc. at the address indicated on the Warranty Card not later than forty-five (45) days after the installation of the complete Gutter Helmet® system.
GUTTER HELMET® SYSTEM MAINTENANCE TIPS:

- Alignment and spacing is critical for performance excellence. Unauthorized adjustments or removal and replacement will immediately void the warranty. Don’t allow ladders to come in contact with the installed Gutter Helmet® system as damage may occur.

- Gutter Helmet® is designed to be a closed system that channels rainwater into the gutter at the pre-set gap along the gutter front. If gaps, spacing or misalignment allow debris, birds or animals to enter the system, contact your installation dealer for service.

- During manufacture and installation, natural oils may adhere to Gutter Helmet® and cause minor runoff on newly installed systems. This is normal and will diminish after 30 days.

- Damage caused by circumstances beyond our control are not covered by this warranty, such circumstances include hail and other weather related incidents. Damaged corrections should be made immediately to maintain peak performance.

- Don’t allow ladders to come in contact with the installed Gutter Helmet® system as damage may occur.

- Periodic spray cleaning with a high pressure garden hose nozzle or pressure washer will maintain optimum performance. In regions where excessive tree sap, hardwood tree tassels and/or pine resin are prevalent, the front edge may require additional periodic cleaning.

Thank You For Choosing Gutter Helmet®

Please detach and keep this document for your records.